

Documentation Services

Free up time and resources to focus on business development while providing customers with documentation services similar to Microsoft standards

"You worked on 9 countries – Australia, Austria, Belgium, Finland, Sweden, Switzerland, UK and USA/CAN covering in total 13 titles on FSI, FA, and T&L.

It is a result to be proud of!

For the moment, I just want to thank the Documentation team for the work you did on this project. It was a smooth process and many positive feedback from all stakeholders has already been given to you all. I am very satisfied with the results too and for having hit our milestones and readiness promise."

David Dennis
Microsoft Corporation

Experience & Knowledge

In the years of service provided to Microsoft, we have built a team of technical writers who have undertaken the following Documentation projects:

- ✓ Developed training materials for BOM, Service Industries, Service Management and various European, US and Canada localizations in AX 2012
- ✓ Created the e-learning content for BOM and Service Management modules in AX 2012
- ✓ White Papers for Indian Localization features
- ✓ White Papers for Japan Localization features
- ✓ White Papers for Norway, Russia, Poland, Hungary, Czech Republic & China
- ✓ Training Manual Extensions for India Localization SP1 & SP2 Finance and T&L
- ✓ Training Manual Extensions for UK Finance

The SAGlobal Partner AdvantEDGE Program

The SAGlobal Partner AdvantEDGE program provides Microsoft partners with an opportunity to expand their business and reduce their bottom-line. Through the SAGlobal Partner AdvantEDGE program, a Partner acquires the capacity to provide services across the globe through our offices across 15 countries.

The SAGlobal Partner AdvantEDGE team has a rich experience in providing services to Microsoft and Partners on documentation support for the past 10 years.

With over 24+ man years of experience, you will acquire a team who is adept in writing according to Microsoft standards and been successfully providing documentation support on features, localisation, user assistance and training manuals right from Microsoft Dynamics AX 3.0, Dynamics AX 4.0, Dynamics AX 2009 and AX 2012.

For more information about Dynamics AX Services, Please click here [➔](#)

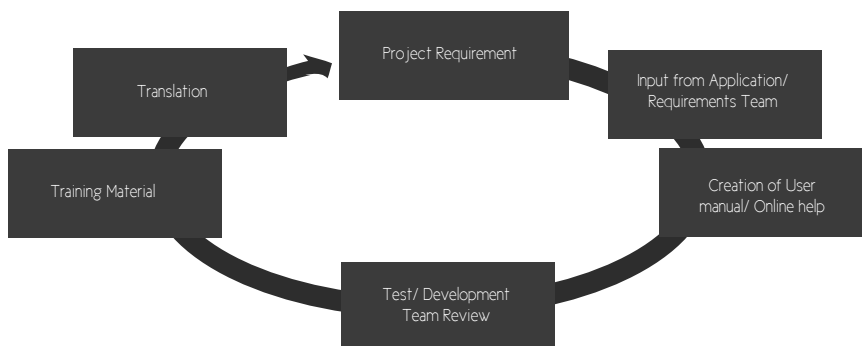
- ✓ Training Manual Extensions for Brazil - Finance, T&L and Production [Release version in English & Brazilian Portuguese]
- ✓ White Papers for Microsoft Dynamics AX Brazil Features V3.0, V4.0
- ✓ Training Manual Extensions for Eastern European countries like: Norway, Sweden, Finland, Switzerland, Austria, Belgium, Poland, Czech Republic, Latvia, Lithuania, and common features across the Eastern European countries
- ✓ User Assistance manuals on Enterprise Portal
- ✓ AX University [AXU] – rewrote Case studies based material for AXU course ware for Finance, Trade & Logistics, Production and Projects
- ✓ Wrote the Basic procedures document for Microsoft Dynamics AX, NAV & GP. These documents assist customers during upgrade/ migration from one enterprise resource planning system to another

Key Work by Documentation Team

We have an experienced team adept at Technical writing as per Microsoft standards.

- ✓ Full product development for a leading US legal firm in building a legal vertical product on AX 2012. This involved Design -> Development -> Testing -> Documentation
- ✓ Product development for a Fortune 500 owned firm towards developing a Dealer Management System on AX 2012. This too involved Design -> Development -> Testing -> Documentation
- ✓ Moving an existing AX 2009 Retail Distribution software owned by a Fortune 500 company, to AX 2012 as well as new feature development on the product

Documentation Services Process



Winner

Microsoft Partner

2017 Partner of the Year
Enterprise Resource Planning (ERP)
Award

Microsoft
Partner

Gold Enterprise Resource Planning
Gold Cloud Platform
Gold Application Development
Silver Cloud Customer Relationship Management

2017/2018
INNER CIRCLE
for Microsoft Dynamics



Let's talk



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